



Canberra Olympic FC Community Refund Policy 2026

If you wish to de-register from COFC and request a refund of your registration fees, you will need to follow the steps below:

- Log on to Play Football and submit a de-registration and refund request. The following link provides details on how to do this – [Participant - How to Submit De-registration and Refund Request : playfootball](#)
- Send an e-mail to cofcommrego@outlook.com notifying of the reasons for your de-registration request and confirming that you have already submitted the request on Play Football. The club may approve either a full or partial refund of the club component of your registration fees based on the table below.

Once approved by COFC your request will be referred to Capital Football and Football Australia for their action and approval. The final refund amount will be processed by Football Australia directly to your account. This can be a lengthy process and you can use the following link to track the status of your request once it has been submitted – [Participant - How to View the Status of your Refund Request](#)

Request Date for Refund *	Refund Amount **
By February 21	Full refund of club component.
By February 28	Refund amount reduced by a \$20 administration charge.
By March 31	Refund amount reduced by a \$20 administration charge and the cost of the players jersey if ordered.
By April 30	Refund amount reduced by a \$30 administration charge and the cost of the players jersey.
From Round 1	Refunds will only be processed if a player withdraws due to injury or illness (evidence may be requested) and has played three games or less. Any refund amount will be reduced by a \$50 administration charge and the cost of the players jersey.

***The official date used to determine a refund is the date of the email sent to the Community Registrar (cofcommrego@outlook.com), providing that you have taken the appropriate action on Play Football to deregister.**

****A full refund will be provided where COFC is unable to place a player in a team.**

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